

TITLE 11—DEPARTMENT OF PUBLIC SAFETY
Division 45—Missouri Gaming Commission
Chapter 20—Sports Wagering

PROPOSED RULE

11 CSR 45-20.600 Self-Excluded Persons List Created—Right to Self-Exclude from Sports Wagering Activities

PURPOSE: This rule establishes a List of Self-Excluded Persons which consists of those persons who have voluntarily declared that they will no longer participate in sports wagering activities in Missouri.

(1) There is hereby created a “List of Self-Excluded Persons” (SEP List) which shall consist of those persons who have complied with the applicable provisions of 11 CSR 45-20.600 through 11 CSR 45-20.640 and have been placed on such SEP List by the commission. The SEP List is established for the purpose of allowing persons to formally notify the commission that they no longer intend to participate in sports wagering activities in Missouri. The request to be placed on the SEP List shall be made only by the individual seeking to be placed on the SEP List. Each person seeking placement on the SEP List acknowledges that it is his or her responsibility to refrain from participating in sports wagering activities in Missouri.

(2) The individual filing an initial application for placement on the SEP List is requesting to be excluded from sports wagering activities for five (5) years. The exclusion becomes effective on the date of application, unless otherwise notified by the commission. At the end of the five- (5-) year exclusion period, the individual will be automatically removed from the SEP List, unless the self-excluded person requests to remain on the SEP List for an additional five (5) years.

(3) An individual on the SEP List shall be prohibited from placing wagers and if a wager is identified as having been placed by an individual on the SEP List, that wager shall be deemed void.

(4) An individual who is placed on the SEP List may, at the time of placement or within the following fourteen (14) calendar days, return any in-person wagering ticket to the Retail licensee that issued it to obtain a refund of the original wager amount, provided the refund occurs prior to the commencement of any event or series of events on which the outcome of the wager is dependent. If any event or series of events on which the outcome of the wager is dependent has already commenced or the fourteen (14) calendar days have elapsed, no refund shall be issued.

(5) All Retail and Mobile licensees shall ensure that they have a process for removing any restriction on creating an online sports wagering account or placing a wager by any person after that person’s placement on the SEP List has elapsed at the end of the five- (5-) year exclusion period.

(6) All Retail and Mobile licensees shall submit internal controls that are subject to approval by the commission which set forth the following:

(A) The licensee’s plan for removing those persons on the SEP List from advertising its Missouri operation, such as marketing offers, player reward programs, VIP member programs, telemarketing programs, and other such marketing promotions, however this rule shall not be construed to prohibit mass mailings to “Resident”;

(B) The licensee’s plan for using commercially and technologically reasonable methods to ensure that marketing and advertisements do not purposely target persons on the SEP List; and

(C) The licensee’s plan for denying access by persons on the SEP List to—

1. Cash advances, credit card transactions, debit card transactions, and wire transfers;
2. Sports wagering player reward programs or other promotions;
3. Sports wagering;
4. Creation of online sports wagering accounts;
5. Sports wagering privileges; and
6. Collect taxable winnings or prizes and any winnings greater than two thousand dollars (\$2,000) at retail locations and all winnings for mobile wagers.

(7) After an individual’s application for placement on the SEP List has been reviewed and approved by the commission staff and the individual’s name is added to the SEP List, that individual shall remain on the SEP List until five (5) years has elapsed.

AUTHORITY: section 39(g) of Article III, Mo. Const., sections 313.004 and 313.800–313.850, RSMo 2016 and Supp. 2024. Original rule filed May 14, 2025.

PUBLIC COST: This proposed rule will not cost state agencies or political subdivisions more than five hundred dollars (\$500) in the aggregate.

PRIVATE COST: This proposed rule will not cost private entities more than five hundred dollars (\$500) in the aggregate.

*NOTICE OF PUBLIC HEARING AND NOTICE TO SUBMIT COMMENTS: Anyone may file a statement in support of or in opposition to this proposed rule via email to MGCPolicy@mgc.dps.mo.gov, or by mail to the Missouri Gaming Commission, Policy Section, PO Box 1847, Jefferson City, MO 65102. To be considered, comments must be received within thirty (30) days after publication of this notice in the **Missouri Register**. A public hearing is scheduled for July 17, 2025, at 10:00 a.m., in the Missouri Gaming Commission’s Hearing Room, 3417 Knipp Drive, Jefferson City, MO.*